

Hague Computer Supplies Limited have always believed and practised the principles of what is known today as "Quality Assurance". Long before the term took its popular meaning, Hague operated undocumented "Quality Management Systems", recognising the fact that customer satisfaction and conformance to requirements was our ultimate objective. It should however be noted that the system does not cover the manufacture of product supplied.

The advent of such widely recognised quality standards as ISO 9001:2000 has presented Hague with the opportunity to document and review existing procedures, systems and practices so that they can be thoroughly analysed and refined. In this way, Hague has been able to direct itself towards providing - "The most consistent and reliable service possible".

Commitment is continually being made toward this aim and Hague's entire workforce, management and staff, are constantly aware that customer satisfaction, both internally and externally, is of paramount importance. Hague aims to provide each and every one of its customers with a product and a service which is second to none, delivering on time, every time.

This Quality Manual describes the Hague policy to Quality Assurance, together with the Quality System Procedures by which the policy is implemented.

Hague's management is committed to meeting the requirements of ISO 9001:2000 and it is company policy that all personnel adhere to the Quality System defined herein.

The Quality Manager has the responsibility for ensuring that the Quality System has been implemented, is maintained and that its status is reviewed for accuracy and effectiveness at regular intervals.